

Introduction to Labour Dispute Forums

1. Overview

This programme will equip the participants with the skills, knowledge and understanding of key concepts, tools, and applications used. This programme deals with describing the functions of mediating bodies in labour relations, demonstrating and apply an understanding of CCMA Rules, demonstrating and apply an understanding of bargaining council rules.

2. Programme Outcomes:

- Describe the functions of mediating bodies in labour relations
- Demonstrate and apply an understanding of the CCMA Rules
- Demonstrate and apply an understanding of bargaining council rules

Qualification:	Certificate of Competence
Duration:	6 months
Programme Type:	Category B – Workplace-Based Learning Programme
Programme ID:	PA0790
SAQA US:	119950, 114224, 114228
NQF Level:	Level 5
Credits:	16
Training Options:	Online: Each participant will receive access to an online portal, where all programme materials and resources are available. Training is delivered fully online, and participants will join scheduled induction via Microsoft Teams facilitated by a trainer. This mode provides flexibility and allows learners to participate from any location.
Minimum Participants Required:	(1) Online

3. Programme Content

- **(119950 US)** – Describe the functions of mediating bodies in labour relations.
- **(114224 US)** – Demonstrate and apply an understanding of the CCMA rules.
- **(114228 US)** – Demonstrate and apply an understanding of bargaining council rules.

4. Workplace-Based Learning Programme

This WLP is a fusion of academic learning and practical work. The learning is directly applied to the workplace by using client-based mentors and extensive workplace-based portfolio work and assignments. Apart from the obvious benefits of a workplace directed qualification, each WLP qualifies for recognition as a Category B Skills Programme in the Learning Matrix of the Amended BEE codes, which allows for the salaries of participants to be recognized as part of the Skills Development Expenditure.

**A choice of leveraged programmes for any person,
At any level, in any department, of any company, in any industry.**