

Supply Chain Management Fundamentals

1. Overview

The purpose of this Workplace Learning Programme (WLP) is to equip participants with a foundational understanding of supply chain management principles and practices. The programme develops practical knowledge of supply chain strategy, operations, distribution, inventory, supplier relationships, quality management, and the role of supply chains in achieving organisational competitiveness within local and global business environments.

2. Programme Outcome:

- Explain the fundamental principles and functions of supply chain management
- Apply supply chain strategies to support organisational competitiveness and business objectives
- Evaluate key supply chain processes, including procurement, inventory, customer service and supplier relationships
- Apply quality management, environmental sustainability and reverse logistics principles within supply chain operations
- Analyse distribution, warehousing and transportation decisions to improve supply chain performance
- Evaluate the impact of globalisation, trade, retail and public sector practices on supply chain management Identify the major drivers of supply chain performance and strategic decision making
- Demonstrate an understanding of supply chain concepts applicable to contemporary business environments

Qualification:

Certificate of Completion

Duration:

4-Months

Programme Type:

Category B – Workplace-Based Learning Programme

Programme ID:

PA0720

NQF Level:

5

Credits:

20

Entry Requirements:

NQF Level 4 qualification (Grade 12/National Senior Certificate or equivalent)

Training Options:

Online - The SLP is delivered through a blended online support model consisting of:

Activity	Duration
Session 1: Introduction to the SLP and Formative Assessment Briefing	2 Hours
Session 2: Formative Assessment Feedback and Consultation Session	1 Hour
Session 3: Contact Session (Content Consolidation and Discussion)	2 Hours
Session 4: Examination Preparation and Revision Session	2 Hours
Total Facilitated Engagement	7 Hours

Participants will also have ongoing access to academic support through the LMS discussion forums throughout the project period.

Minimum Participants Required:

(1) Online & (1) Blended

**A choice of leveraged programmes for any person,
At any level, in any department, of any company, in any industry.**

3. Topics

Module 1: Introduction to Supply Chain Management

- Supply chain management concepts
- Supply chain philosophy and value creation
- Supply chain processes and functions
- The role of supply chain management in organisations
- Supply chain decision phases
- Strategic fit and competitive advantage

Module 2: Supply Chain Strategy and Performance

- Supply chain strategy
- Competitive strategy alignment
- Supply chain performance drivers
- Lean, agile and leagile supply chains
- Push and pull systems
- Customer relationship management
- Customer service in supply chains

Module 3: Supply Chain Operations

- Supplier relationship management
- Inventory management principles
- Quality management
- Total Quality Management (TQM)
- Six Sigma
- ISO standards
- Environmental sustainability
- Reverse logistics

Module 4: Distribution and Logistics Management

- Distribution management
- Warehousing functions and operations
- Transportation management
- Modes of transport
- Distribution network design
- Logistics decision-making

We trust that the above is in order and look forward to hearing from you for Implementation

Module 5: Supply Chain Management in the Business Environment

- Globalisation and international trade
- Regional trade agreements
- South African supply chain environment
- Retail supply chains
- Public sector supply chain management
- Legislative requirements
- Contemporary supply chain challenges

4. Assessments

Participants will be assessed through a combination of practical assignments, case study analyses, workplace-based applications, reflective activities, and an integrated summative assessment designed to evaluate the application of supply chain management principles in real-world contexts.

Successful participants will receive a certificate of completion.

5. Workplace-Based Learning Programme

This WLP is a fusion of academic learning and practical work. The learning is directly applied to the workplace by using client-based mentors and extensive workplace-based portfolio work and assignments. Apart from the obvious benefits of a workplace directed qualification, each WLP qualifies for recognition as a Category B Skills Programme in the Learning Matrix of the Amended BEE codes, which allows for the salaries of participants to be recognized as part of the Skills Development Expenditure.

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